

CollisionWeek

Mon, 17 Nov 2008

Representatives of J.D. Power to be Next Guests on CREW Webcast

The producers of the Collision Repair Executive Webcast (CREW) announced that the guest speakers for the upcoming Webcast will be Jeremy Bowler who is the Senior Director, Insurance Practice and Mark Garrett, Senior Research Manager, Insurance Practice of J.D. Power and Associates. Jeremy and Mark will present a summary overview of the results of their Annual Insurance Industry Customer Satisfaction Study which is entitled "Improving Customer Satisfaction in the Claims Process."

The free show will be Webcast live at 11am PST Thursday, November 20.

CREW is hosted by Fix Auto and each meeting highlights topical, high-level industry information, as well as a special guest presenter. The delivery format includes a web-based visual presentation of the content, a simultaneous audio conference call and a capability for the participants to question the presenters.

Matthew Ohrnstein, Symphony Advisors and Vincent Romans, The Romans Group, produce and present the bi-monthly, one-hour Webcast meeting.

There is no cost to participate in CREW but prior registration is required. Call the CREW help desk at (714) 279-2023 or register at the CREW Web site at <http://www.crewwebcast.com>