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# CollisionWeek

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## CREW Webcast Extends Length to Examine Insurer-Repairer Relationship

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The success of the Collision Repair Executive Webcast (CREW) announced that due to the high level of interest in and importance of the upcoming session's topic, the September 27 program has been extended to 90 minutes instead of the usual 60 minutes.

The Web cast will feature an expert panel that will discuss the perceived or real growing tension between insurers and repairs. It is scheduled to take place on Thursday, September 27th at 11am PDT.

The panel will explore the relationship between insurance and collision repair companies involved in the auto physical damage repair process and the mounting tensions that exist in that relationship whether real or perceived. A cross industry panel has been assembled to examine the issue from both sides. The panel members represent shops, insurers, and industry associations, with the aim of cultivating a balanced, informative, and productive discussion.

The distinguished panel of experts includes Roger Wright (Vice President of Material Damage, Personal Lines - AIG), Dan Bailey (Chief Operating Officer of CARSTAR), Darrell Amberson (Division Director, Collision Division - ASA and President of Lehman's Garage in Minneapolis, MN), Dan Risley (Executive Director - SCRS) and Robert Passmore (Director, Personal Lines, Property Casualty Insurers Association of America.)

According to CREW, the goal of this panel is to uncover what is real and what is fiction on this complex issue, so that industry members come away better informed and make decisions on how to operate within their markets and adjust to the changing conditions between the insurance and collision repair industries.

CREW is hosted by Fix Auto and is produced and presented by Matthew Ohrnstein, Symphony Advisors and Vincent Romans, The Romans Group.

There is no cost to participate in CREW but prior registration is required. To register call the CREW help desk at (714) 279-2023 or register by e-mail at [crew@crewwebcast.com](mailto:crew@crewwebcast.com).



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